

Rematek-Energie

8975 Henri-Bourassa ouest
Saint-Laurent, Québec, Canada
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SALES TERMS AND CONDITIONS

Credit

A credit application form has to be completed before credit can be approved. Credit limits are allocated according to your suppliers' rate of satisfaction. Otherwise, Rematek-Energie reserves the right to require full payment before delivery until such time when Rematek-Energie can establish credit or when the applicant shows obvious financial independence. When an account becomes inactive or if there is an invoice 90 days past due, Rematek-Energie reserves the right to automatically revoke current credit terms and will require full payment before delivery for future orders.

Terms of payment

Payment terms are Net 30 days from the billing date unless a written agreement with Rematek-Energie determines other terms of payment. Acceptable payment methods are wire transfers or cheques. Monthly interest of 1% will be added on all unpaid invoices beyond 30 days past due (12% annually). A charge of \$25.00 will be added to the next invoice for any dishonoured cheque. In that case, Rematek-Energie will automatically revoke current credit terms and will require full payment before delivery for future orders by certified cheque, money order or credit card (Visa or AMEX). Rematek-Energie does not accept net 30 days term payments via credit card.

Order

A minimum order of \$100.00 (or a full box) is required, unless the quote to your company specifies otherwise.

«Out of inventory» product

When buying a special product, Rematek-Energie reserves the right to request a non refundable deposit of 10%. All orders for «out of inventory» products cannot be cancelled without the prior consent of Rematek-Energie (we reserve the right to charge up to 25% cancellation fee) and product returned after delivery will be refused.

Prices

Prices are determined according to the latest dated Rematek price list. All prices are in Canadian currency (before taxes applicable) and are subject to change without notice. As well, in accordance with government rules, taxes have to be applied.

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Delivery

The products in inventory are usually delivered the second day after the reception of the order from the customer.

Freight company and freight charges

All freight charges are paid by the customer and are F. O. B. from our warehouse in Ville St-Laurent. If requested by the customer, the carrier's insurance covers the merchandise during the transport. When the customer does not specify his choice of carrier, Rematek-Energie will entrust the delivery to an affiliated freight company.

Warranty

The products distributed by Rematek-Energie are guaranteed by the manufacturer. Because the warranties can vary from each manufacturer, we invite you to contact us for more details.

Merchandise return

No return of merchandise will be accepted unless with the prior consent of Rematek-Energie and a duly completed RMA (Return Merchandise Authorization) form. As a condition of return, the merchandise has to be in its original packaging, has to be in perfect condition (not damaged), the quantity has to be the same and the customer will be obliged to provide proof of purchase to Rematek-Energie. Moreover, no return will be accepted beyond 90 days of the invoice date. Please note that requests for merchandise return will be unconditionally refused in accordance with our «Out of inventory product» policy.

** These sales terms and conditions replace the previous ones and are subject to change without notice.